



Mr Simon Waring  
Ryburne Brokers & Co  
28 Market Street  
Hebden Bridge  
HX7 6AA

2<sup>nd</sup> February 2010

Dear Simon,

I just wanted to tell you how delighted I was with the service I received when I approached Ryburne Brokers & Co regarding a quote for my business and office insurance.

I had received a renewal quote and decided to ask whether you were able to offer a better product at a better price. The nature of my business and the recording equipment that we sometimes use meant that finding a policy was not straightforward.

Not only did you save me around £200 in premiums, but conversations with yourself revealed that you were going the extra mile to make sure I was offered the best insurance policy available.

Insurance is one of those things we all hate to pay for but are glad that we did when we need it. It is comforting to know that you took extra time and care to make sure that the policy you recommended fully suited the needs of my business.

I have no hesitation in recommending Ryburne Brokers to other businesses, no matter how specialist their product or service may be.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jackie Cox', written in a cursive style.

Jackie Cox  
Managing Director